

Mission Statement

Our mission is to help people in social or economic crisis increase their ability to become as self-sufficient as possible.

We are dedicated to promoting an environment that is based on integrity, trust, compassion, creativity and mutual respect.

Individuals and families can apply for these programs, Monday through Friday, from 8:00 a.m. – 5:00 p.m., excluding holidays.

Qualification for services is based on individual or family income and resources, as determined by federal, state and local laws.



El Dorado County Department of Human Services

Main Office Number
(530) 642-7300 Placerville
(530) 573-3200 S. Lake Tahoe

Employment Services
(530) 642-4850 Placerville
(530) 573-4330 S. Lake Tahoe

Child Protective Services
(530) 642-7100 Placerville
(530) 573-3201 S. Lake Tahoe

www.edcgov.us/humanservices.html

Revised 01/2010

EL DORADO COUNTY Department of Human Services

Guide to Social Services



Placerville Office

Social Services Division
3057 Briw Road, Suite A
Placerville, CA 95667
(530) 642-7300

South Lake Tahoe Office

3368 Lake Tahoe Blvd., Suite 100
South Lake Tahoe, CA 96150
(530) 573-3200

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FOOD STAMPS

The Food Stamp Program is a federally funded program that helps low-income people buy the food they need for good health. For most households, food stamps are only part of their food budget; they must spend some of their own cash along with their food stamps benefits in order to buy enough food for a month.

MEDI-CAL

The Medi-Cal program is designed to provide medical coverage to individuals and families in the community. The program has multiple components: families in need of medical coverage, elderly or disabled adults in need of medical coverage; pregnant women in need of pregnancy related medical services; and individuals requiring long term care in a convalescent facility. If resource eligible, the individual may share in the cost of medical services depending on his level of income.

CHILD PROTECTIVE SERVICES

The purpose of the Child Protective Services Program is to identify, treat, and reduce child abuse and neglect, as well as to ensure that reasonable efforts are made to protect and maintain children in their homes.

GENERAL ASSISTANCE

This is a repayable program designed to assist indigent adults to meet their basic needs by providing vouchers for housing, utilities, personal needs and transportation. There are four components to the program; non-resident individuals needing transportation to return to their place of residence, individuals who are disabled and need support until their Social Security benefits are awarded, individuals who are unemployed, and burials for the indigent.

CALWORKS

The California Work Opportunity and Responsibility to Kids (CalWORKs) program is the state implementation of the Federal Temporary Assistance to Needy Families program (TANF). It provides time-limited cash assistance to families with children. CalWORKs recipients may be eligible for Medi-Cal and may qualify for Food Stamps. Cash benefits are based upon the number of individuals in the family, with any other sources of income taken into consideration.

WELFARE-TO-WORK

The Welfare-to-Work (WTW) program is the employment and training component of CalWORKs. It is a comprehensive statewide employment program designed to enable participants to achieve self-sufficiency through employment. The program offers a variety of activities, such as job search assistance, work experience and master application and resume workshops. To enable participation in WTW activities, services such as child care, transportation and ancillary services are provided. Mental health, substance abuse and domestic abuse services are available as needed.

COUNTY MEDICAL SERVICES PROGRAM - CMSP

The CMSP program is designed to provide essential health care services to indigent adults who are ineligible for benefits under the Medi-Cal Program and whose income is insufficient to pay medical bills while still meeting their basic needs. The program eligibility is based on the individual's age, income and resources.

FOSTER CARE PROGRAM

Foster parents and relative caregivers provide supportive, stable care for children who cannot live with their parents until family problems are resolved. These special caregivers work with Department of Human Services staff, service providers, and the court to ensure children's needs are met. Foster and relative caregivers provide not only basics like food, clothing and medical care, but also transport children to appointments, encourage positive relationships with family members, problem solve on children's behalves and play a big part in shaping children's and families future. Modest financial assistance is provided; caregivers should be financially independent with out the subsidies.

ADOPTION SERVICES

The Adoptions Services program provides benefits to individuals who are willing to become the legal, permanent family for eligible children who otherwise would remain in long-term foster care. The Department of Human Services handles adoption inquiries and requests for education/training regarding issues for children in the foster care/adoption system. Additionally, department staff work with many special needs children who have been freed for adoption and endeavors to match these children with families who can appropriately meet the children's needs.