

El Dorado County Health & Human Services Agency (HHS)

Contact Us:
3057 Briw Road, Suite A
Placerville, CA
(530) 642-7300

3368 Lake Tahoe Blvd., Suite 100
South Lake Tahoe, CA
(530) 573-3200

Visit Our Website:
www.edcgov.us/HHSA



**HHS Hotlines
Accessible 24/7**

Child Abuse Reports:
(530) 642-7100 (Placerville Area)
(530) 573-3201 (South Lake Tahoe)

Elder Abuse Reports:
(530) 642-4800

Mental Health Crisis Line:
(530) 622-3345 (Placerville Area)
(530) 544-2219 (South Lake Tahoe)

(September 2015)

El Dorado County

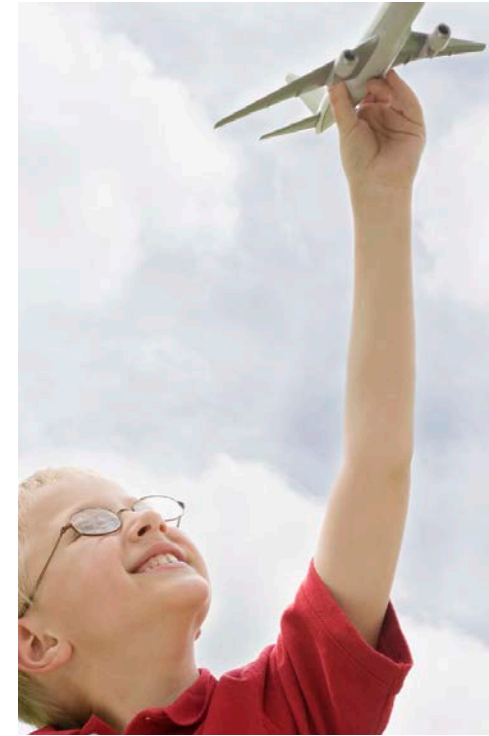
Health & Human Services Agency



*Transforming Lives and
Improving Futures*

WE ARE HERE FOR YOU

(530) 642-7300 (Placerville Area)
(530) 573-3200 (South Lake Tahoe)



EL DORADO COUNTY

**HEALTH & HUMAN
SERVICES AGENCY**

Community Services

Mental Health

Public Health

Social Services

**WE ARE HERE
FOR YOU**

The Health and Human Services Agency cares about your health and well-being. We join with the community and other agencies to protect, educate and assist residents so that everyone in El Dorado County can thrive.

WE HELP PEOPLE:

- Sign up for health coverage
- Get emergency food and shelter
- Find a job or get job training
- Become a foster parent
- Obtain services for Seniors
- Adopt a dog or cat from our shelters
- Learn how to prevent the spread of the flu and other illnesses
- Report child or elder abuse
- Access mental health and substance abuse treatment services
- And much, much more!

Our Mission: With integrity and respect, we provide effective, collaborative services that strengthen, empower and protect individuals, families and communities, thereby improving their quality of life.



HEALTH SERVICES

PUBLIC HEALTH

Public Health Nurses and other staff provide community health education and low-cost immunizations, control disease outbreaks, respond to public health emergencies and more. We issue birth and death certificates, certify and train paramedics and monitor the overall health of the community.
(530) 621-6100 (Placerville Area)
(530) 573-3155 (South Lake Tahoe)

MENTAL HEALTH

Mental Health services include support groups, medication and counseling; a 24-hour crisis hotline; and alcohol and drug treatment services. We also conduct community education and prevention services.
(530) 621-6290 (Placerville Area)
(530) 573-7970 (South Lake Tahoe)

HEALTH COVERAGE

We help with Medi-Cal, Medicare or Covered California health insurance applications.
(530) 642-7300 (Placerville Area)
(530) 573-3200 (South Lake Tahoe)

HHSA PROGRAMS AND SERVICES

SERVICES FOR BASIC NEEDS

CALFRESH, CALWORKS & GENERAL ASSISTANCE

These programs offer food benefits, cash aid and services, help with housing and utilities, and more. We help people get back on their feet and provide tools and support for them to become self-reliant.
(530) 642-7300 (Placerville Area)
(530) 573-3200 (South Lake Tahoe)

WOMEN, INFANTS & CHILDREN (WIC)

Nutrition education and healthy foods for women who are pregnant or recently gave birth, and children under age five.
(530) 621-6176 (Placerville Area)
(530) 573-3491 (South Lake Tahoe)

JOBS

Our job centers help you search for a job and brush up on resume and interview skills. Paid on-the-job training and help with tuition may be available. We also help businesses find employees.
(530) 642-4850 (Placerville Area)
(530) 573-4330 (South Lake Tahoe)

HOME ENERGY ASSISTANCE

No-cost weatherization and home repair services, and help with heating /cooling bills.
(530) 621-6150 (Placerville Area)
(530) 573-3490 (South Lake Tahoe)

SENIOR & SUPPORTIVE SERVICES

SENIOR SERVICES

Low and no-cost services for seniors include activities, classes and nutritious lunches at Senior Centers, legal services, education, shuttle services and trips; home delivered meals for those who are homebound, and Senior Day Care Services for those with Alzheimer's Disease or a related issue.
(530) 621-6369 (Placerville Area)
(800) 510-2020 (Toll-free)



SUPPORT SERVICES FOR IN-HOME CARE & FAMILY CAREGIVERS

We help arrange and pay for supportive services for elderly and disabled people so they can remain in their homes. We also offer support services, respite care and resources for family members caring for a loved one.
(530) 642-4800 (Placerville Area)
(800) 510-2020 (Toll-free)

PROTECTIVE SERVICES

ADULT PROTECTIVE SERVICES & PUBLIC GUARDIAN

Program staff help seniors and dependent adults who cannot meet their own needs or who are victims of abuse, neglect or exploitation. We respond to abuse and neglect reports and provide support services for emergencies.
(530) 642-4800 (Placerville Area)
(530) 573-3207 (South Lake Tahoe)

CHILD PROTECTIVE SERVICES, FOSTER CARE & ADOPTIONS

Social Workers and other staff work with families to protect children from abuse, neglect and exploitation. We respond to reports of child abuse and help families resolve health and safety concerns. We help people become Foster and Adoptive Parents.
(530) 642-7100 (Placerville Area)
(530) 573-3201 (South Lake Tahoe)

ANIMAL SERVICES

We shelter and provide adoptions for stray animals in the County. We protect people from injury and the spread of rabies by licensing dogs and investigating animal bites, and we respond to reports of animal abuse or general complaints.
(530) 621-5795 (Placerville Area)
(530) 573-7925 (South Lake Tahoe)

Please note that some HHSA programs or services may have income or other requirements.