

Department: Treasurer-Tax Collector
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TREASURER-TAX COLLECTOR TAKES STEPS TO SAFEGUARD CITIZENS AND STAFF DURING APRIL TAX SEASON

Traditionally, early April is a very busy time in the Treasurer-Tax Collector Department with many visiting the office to pay the second installment of their secured property taxes in advance of the April 10 delinquency date. This year, however, out of an abundance of caution and in response to guidelines issued by El Dorado County Public Health Officer, Dr. Nancy Williams, and Governor Newsom regarding safeguards against COVID-19 transmission, Treasurer-Tax Collector, K. E. Coleman, encourages citizens to mail tax payments or utilize on-line payment options.

“The health and safety of our citizens and staff is our primary concern. We can assist taxpayers in making payments from home. With many self-isolating to help from spreading illness, online payments are a great benefit,” said Coleman. “Those new to online commerce are advised to make their first payment during normal business hours. If a problem is encountered, a deputy tax collector can assist over the phone by calling 530-621-5800. Unfortunately, we do not have the capacity to process telephone payments, but we can walk taxpayers through the online process,” Coleman continues.

E-check and credit card payments are accepted through the Tax Collector’s web page: <https://www.edcgov.us/taxcollector>. Please note: the third-party processing company charges an administrative fee for this service. The fee for e-checks is a flat 75 cents (just 17 cents more than a postage stamp); the fee for credit card payments is 1.95% (minimum fee of \$1.95 per transaction). Accepted cards include Visa, MasterCard, Discover, and American Express. Taxpayers can also view and print tax bills from this website.

Electronic payments are accepted as timely up until midnight on April 10. However, taxpayers are strongly advised not to wait until the last minute to pay, especially if this is the first e-check payment. If paying by e-check, taxpayers should allow ample time to verify the payment clears the account prior to the delinquency date. A last-minute error, such as a transposed digit, could result in a rejected payment and a late penalty. Payments by mail should also be made ensuring there is sufficient time for the check to be postmarked by April 10. Remember, not all mail is postmarked the day it is deposited into a mail receptacle.

For taxpayers who have no other option than to come into the County office, safeguards have been made. A barrel has been placed near the entry door, with a slot for payments. This presents an option for same-day payments with no human-to-human contact. Where face-to-face interaction with a deputy tax collector is necessary, ample supplies of hand sanitizer are available for staff and visitors.

Secured property tax bills are mailed in October and due in two installments. The installment due dates are November 1 and February 1. Installment amounts not paid by December 10 and April 10 are considered

delinquent. The California Revenue and Taxation Code mandates these dates across the State, so the April 10 delinquency date for the second installment of property taxes cannot be changed. Vital county services, such as law enforcement, emergency response, public health, schools and local financial obligations are dependent on these scheduled revenues.

Questions? Call the Tax Collectors office at 530-621-5800. Staff are available to assist from 8:00 a.m. to 5:00 p.m., Monday through Friday.