



Out Of Area Enrollment

Kaiser Permanente members who enroll out of our service area have limited benefits, as described in the Group Medical and Hospital Service Agreement.

- Outside the Service Area, covered benefits are limited to medically necessary health services immediately required due to unforeseen illness or injury that would result in death, or serious disability.
- Home health services and hospice care, benefits under this provision are provided only within the Service Area.
- House calls are not provided outside the Service Area
- Members who enroll outside our Service Area need to travel to one of our facilities to receive medical services.
- DME is covered at a limited benefit i.e. items requiring servicing are not covered.
- If services are obtained at a non-Plan hospital, the member is liable for all costs incurred.
- Ambulance service is only available in cases of emergency.

The member is responsible for understanding our policies and procedures. If the have any questions, they should contact Member Services @ 1-800-464-4000

For a complete listing of your benefit coverage including exclusions and limitations, please refer to Kaiser Permanente's Evidence of Coverage (EOC).