

Care Connection

Keeping YOU Connected to the IHSS Public Authority

Winter / Spring 2018



Electronic Timesheet Service (ETS) is finally HERE!

How Does this Benefit Me?

- Providers can submit timesheets directly online.
- Recipients can approve timesheets online or by telephone.
- No more waiting for the postal service to deliver your timesheet.
- ETS checks your timesheet before it is submitted to help you avoid errors and potential violations.
- You can check timesheet and payment status through the ETS.
- You can view timesheet history up to the last three months in the ETS.
- You can request supplemental timesheets without having to contact the county.

What Do I Need to Have Before I Sign Up?

- You must be a current active eligible IHSS or WPCS program provider or recipient,
- You must possess a valid email address,
- You must have internet access and
- You must have access to a smartphone, tablet, laptop or personal computer.



How Do I Sign Up for the New Online Service?

- Go directly to <https://www.etimesheets.ihss.ca.gov> to register for the service
- Read more about the Electronic Timesheet Service at the CDSS website at <http://www.cdss.ca.gov/inforesources/IHSS-Providers/Resources/Timesheet-Information>
- Contact the ETS Help Desk Toll Free at (866) 376-7066, Option 4, during normal business hours 8am-6pm Monday through Friday, excluding major holidays, for additional assistance
- Recipients can contact their Social Worker to sign up to approve timesheets by telephone using the Telephone Timesheet System (TTS).

Survey Results...

Thank you to all IHSS Providers that took our survey that was emailed out last month. The IHSS Public Authority is currently working on putting together trainings for 2018 that incorporates feedback from the survey results as to what trainings you would like to receive. Be on the lookout for important emails, visit our website for latest updates, and see our community events section of the newsletter detailing upcoming trainings.





COMMUNITY EVENTS

Senior Nutrition Program is currently looking for dedicated, caring people to help deliver meals to homebound seniors. Each volunteer usually helps one day each week on an assigned route, delivering meals between 10:30 a.m. to noon. For more information, please call (530) 621-6160.

Diagnosis Dementia - Now What? Workshop being held from 9:00 a.m. to 2:30 p.m. on March 3, 2018, at the Placerville Adult Day Services Program located at 935A Spring Street, Placerville. This program will help equip loved ones and caregivers as they face the challenges of a dementia diagnosis, learn how the brain functions, what to do about new and difficult behaviors and the importance of taking care of yourself as a caregiver, so you can be there for your loved one. The workshop is offered at no cost. Please call (530) 621-6180 or (916) 358-3560 to register or for questions. Assistance with respite care is offered by the Del Oro Community Resource Center; contact them directly for this support at least 10 days before the event by calling (916) 728-9333.

El Dorado County's Health and Human Services Agency Announces 1 Billion Step Challenge— El Dorado County is participating in the American Public Health Association's (APHA's) 1 Billion Steps Challenge and is encouraging residents to walk, roll and get moving in order to help APHA collectively hit 1 billion steps by April 8, 2018. Residents can participate in the challenge by registering at <https://stridekick.com/tc/apha18> and logging steps from January 1st through Sunday, April 8th.

CARE PROVIDERS **NEEDED** FOR THE IHSS PUBLIC AUTHORITY

The IHSS Public Authority is looking for careproviders who are willing to assist clients in the County's In Home Supportive Services (IHSS) Program.

Care Provider Registry Qualifications:

Have experience in providing in-home care

Possess a current driver's license

Have reliable transportation

Able to pass a DOJ background check

Be dependable and reliable

Have compassion for the aged and disabled

GET INVOLVED!

The In-Home Supportive Services Advisory Committee needs your help! Are you an IHSS recipient or do you know of an IHSS recipient?

If you answered yes to either of these questions, consider joining the In-Home Supportive Services Advisory Committee. The Committee can provide you with an opportunity to participate as an advisor to the IHSS Program and Public Authority.

If you are interested in serving as a volunteer member or would like more information about the IHSS Advisory Committee, please contact the IHSS Public Authority at (530) 621-6287.