Easing your energy burden

The Department of Human Services (DHS) Energy Assistance Programs can help you and your family whether you are looking for financial assistance to manage high energy bills, needing to make home repairs, or would like to make your home more efficient and safe.

Two programs are offered through DHS:

- Home Energy Assistance Program (HEAP)
- Weatherization

These programs provide assistance with eligible bills to help families reduce energy costs and improve energy efficiency. Participants must meet household income eligibility requirements.

For those in an energy crisis, Relief for Energy Assistance through Community Help (REACH) provides emergency energy assistance to low-income families. REACH is sponsored by PG&E and administered through the Salvation Army.

Hardworking families should not have to choose between paying their energy bills and paying for other daily needs such as food, rent, and medical care.

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WE'VE BEEN HELPING FAMILIES EASE THEIR ENERGY BURDEN IN EL DORADO COUNTY SINCE 1981.

If you need help managing your heating or cooling costs, or have an energy emergency, we may be able to help you.

WHAT TO BRING WHEN YOU APPLY FOR HEAP:

- Proof of total monthly income for all members of your household for the last 30 days
- A current utility bill or landlord's statement that utilities are included in your rent
- Proof of citizenship or qualified alien status if you are not a US citizen

Energy solutions that work for your home.

MANAGING AND REDUCING ENERGY COSTS

The federally-funded Home Energy Assistance Program (HEAP) helps income-eligible families pay their energy bills. If you are eligible, HEAP can help you pay for electricity, wood, propane, or heating oil. Benefits are paid once a year. The amount of the benefit depends on your household income and size and how much your energy bill costs compared to your income. Among low-income households with high energy costs, the program focuses on those with older adults, individuals with disabilities, and families with children. Even if utilities are included in your rent, HEAP may be able to help.

You can apply for HEAP and Weatherization with one application.

WHO CAN HEAP HELP?

- You reside in El Dorado County, AND
- You are a U.S. Citizen or qualified alien, AND
- Your income is at or below the current income guidelines for your household size

Weatherization

Energy Conservation Services

Weatherization provides a lasting solution to high energy bills by addressing the cause through energy efficiency. Services are tailored to each home and designed for maximum cost savings. Weatherization service providers check major energy systems to ensure occupant safety and install cost-effective energy-saving measures in qualified low-income households free of charge, including weather-stripping, insulation, fans, minor home repairs, and more. This program is funded, in whole or in part, by the American Recovery and Reinvestment Act of 2009 in cooperation with the California Department of Community Services and Development. A separate Weatherization Assistance Program application is available and can be obtained by contacting our agency at (530) 621-6150 or on-line at www.edcgov.us/humanservices/homeweatherization.