



P R E S S R E L E A S E

El Dorado County **PUBLIC HEALTH DEPARTMENT**

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Healthy People Living in Healthy Communities Throughout El Dorado County

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Workshop Offered to Local Health Care Clinics

Local health care clinics and practices have the chance to participate in a half-day highly interactive workshop on the fundamentals of clinic redesign on June 18 from 12:30 to 4:00 pm at the Marshall Medical Professional Center in Cameron Park. The goal of the workshop is to provide practical tips to make clinics more productive, efficient and cost effective. The event is offered free of charge, and is sponsored by the El Dorado County Safety Net Provider Network in conjunction with its federal Healthy Communities Access Program grant and Health Access El Dorado initiative.

Pat Pickering, MSN, CPNP, of Coleman Associates in Indiana will conduct an introduction to the compelling reasons for redesign, its benefits, methodology and principles. She will share examples of redesign processes and models in numerous settings and the results that have been achieved. Coleman Associates has seen an 80% success rate in reducing patient visit time by one-third and improving staff productivity at least that much.

“Our experience in working with over 100 health centers nationwide has taught us that patient visit time can be reduced, staff productivity can be increased, and both patient and staff satisfaction can soar as a result of reengineering. Redesign is a powerful methodology for responding to the pressure of an increasingly competitive, managed care, and cost-conscious environment,” Pickering explains.

The workshop is meant to serve as a general orientation to clinic redesign so that participants can consider engaging in a more formal redesign program entailing multiple months and in-depth involvement of clinic staff, particularly if it is a large center. However, Pickering notes that many who have attended this initial workshop are able to take ideas learned back to their centers and work to implement them successfully. Others find that they need additional assistance.

“One of the issues we are tackling is how to expand the health clinic capacities in our county so we can take better care of more people with limited resources,” says Stephen G. Drogin, M.D., El Dorado County Health Officer. “Since we were bringing in this technical expertise for our public health clinics, we decided to invite others in the health care community to join us.”

Attendance is limited to space. To register for the workshop, contact Kaya Goodwin of the Public Health Department at (530) 621-6120 before June 11.

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